

ACCESSIBILITY GUIDE

GETTING AROUND THE MUSEUM

- The Museum is fully accessible.
- Wheelchairs can be borrowed from the First Floor coat check.
- Accessible restrooms are located on every floor of the Permanent Exhibition and on the Lower Level.
- Visitors with special needs may be dropped off on the I5th Street side of the Museum for easier access by car. Individuals should announce their need to a security officer upon arrival.
- There is no public parking at the Museum.

FOR VISITORS WHO ARE DEAF OR HARD OF HEARING

- All multimedia in exhibition spaces are captioned, and most multimedia that use audio are equipped with induction loops, which are compatible with hearing aids that contain T-coil. Portable headsets are available for these systems at the First Floor coat check.
- The *First Person: Conversations with Survivors* programs are open-captioned in real time. Learn more at ushmm.org/firstperson.
- Visitors to other public programs in the Museum's auditoriums may request assistive-listening devices on a first-come, first-served basis, as well as ASL interpretation in advance.
- A broad selection of the Museum's recorded programs are available online with captions.

To learn more or request tours, visit ushmm.org/accessibility.

For assistance at the Museum, visit the Information Desk on the First Floor.



ushmm.org/connect

UNITED STATES
HOLOCAUST
MEMORIAL
MUSEUM 2018 25

NEVER
AGAIN
WHAT YOU DO MATTERS
THE CAMPAIGN

ACCESSIBILITY GUIDE

FOR VISITORS WHO ARE BLIND OR HAVE LOW VISION

- Guided highlights tours of the Permanent Exhibition are available by request. Staff or volunteer docents lead the tours, which include visual descriptions and touchable objects. Request at least two weeks in advance of a visit by contacting GHT@ushmm.org, 202.488.6100, or online at ushmm.org/accessibility.
- Audio tours are available of the Hall of Witness and Hall of Remembrance. Through the approximately 25-minute tour, visitors will hear descriptions of the two spaces, including significant architectural features. Download the recording at ushmm.org/accessibility, or check out an MP3 player that includes the recorded tour at the First Floor coat check.
- Large print and braille versions of ID cards are available at the Information Desk on the First Floor. These cards showcase the life of one person who lived during the Holocaust and are given to all Permanent Exhibition visitors.
- Visual-assistive devices, including flashlights and magnifying glasses, are available at the First Floor coat check.

To learn more or request tours, visit ushmm.org/accessibility.

For assistance at the Museum, visit the Information Desk on the First Floor.



ushmm.org/connect

UNITED STATES
HOLOCAUST
MEMORIAL
MUSEUM 2018 25

100 Raoul Wallenberg Place, SW Washington, DC 20024-2126 ushmm.org/campaign

NEVER
AGAIN
WHAT YOU DO MATTERS

THE CAMPAIGN